



What is DMS?

Digital Message Service (DMS) is a mobile phone-based fire safety system used to alert people who are deaf, or hard of hearing, that the fire alarm has been activated.

This system can be used by any person on campus, staff, students and visitors.

It is also not restricted to hard of hearing persons. We recommend it for use when lone working and using headphones etc.

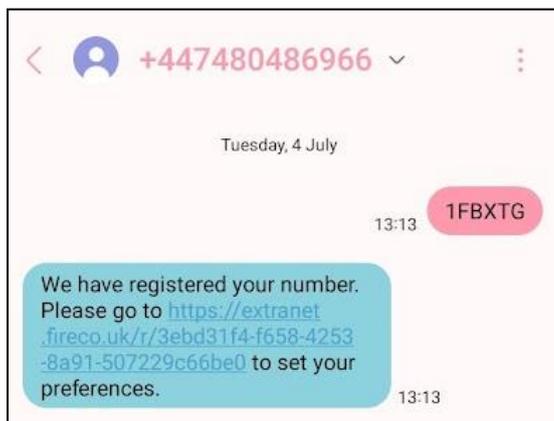
How does DMS work?

DMS allows you to receive fire alarm alert messages directly to your mobile phone or other internet enabled devices. It can notify you by text message, WhatsApp, voice call and email, and you can select any combination of these formats.

How to sign up?

To connect to any UOP building, simply send a text message with the relevant location code to the DMS number 07480 486966.

For example:



To connect to DMS at the Student Centre, simply open a new text message and type the location code '42DCSG' and send to 07480 486966. You will receive a confirmation message confirming your registration to the service.

In the message, you will receive a unique hyperlink. Clicking on this link will take you to your personal DMS, where you can set your notification preferences and select any other University of Portsmouth location you wish to receive fire alarm notifications from.

Recommendation to save 07480 486966 as 'Fire alarm' in your contacts so you recognise the number in an emergency.

Alternatively, you can also download a free app for both Android and IOS devices which gives you instant access to your user preferences, without having to use the hyperlink in your confirmation message. You can use the app to scan the QR code on the DMS signage to instantly register for alerts. The app will also offer a push notification along with the other alert formats available.

Building codes can be found below or on posters in building entrances.

Example message

On the activation of the building's fire alarm, notifications will be sent to your mobile phone immediately, in the formats.



Our recommendation is to allow voice calls and WhatsApp messages. This combination of alerts should ensure you are notified quickly and can react accordingly.

Manage settings

To change your buildings or notification methods, simply go to your hyperlink or app, and tick/untick the relevant locations/notification methods, and you will stop receiving alert messages from that building.

Unsubscribe

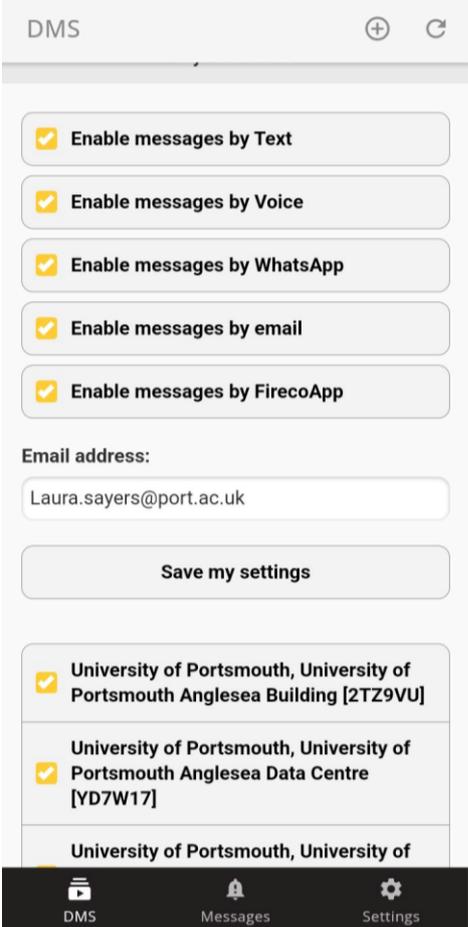
To unsubscribe, simply go to your hyperlink or app, and untick the relevant location, and you will stop receiving alert messages from that building.

GDPR

DMS is fully GDPR compliant and no data is collected by the service. Your details are not shared with any third parties. If an email address is inputted, the Fireco DMS management system (accessed by Estates staff and Fireco) will register and store the address. No actions will be taken on the data.

False signals

With any system, there is a potential of a false fire signal being sent. When you receive a fire alarm notification, please respond to them by evacuating the building. Whilst evacuating you notice other persons are not leaving, communicate with them to verify the fire alarm signal. We do apologise for any false fire signals sent out.



The screenshot shows the DMS settings interface. At the top, there is a header with 'DMS' and two icons: a plus sign and a refresh icon. Below the header, there are five toggle switches, each with a yellow checkmark and the text 'Enable messages by [method]':

- Enable messages by Text
- Enable messages by Voice
- Enable messages by WhatsApp
- Enable messages by email
- Enable messages by FirecoApp

Below the toggles, there is a section for 'Email address:' with a text input field containing 'Laura.sayers@port.ac.uk' and a 'Save my settings' button.

At the bottom, there is a list of buildings with checkboxes:

- University of Portsmouth, University of Portsmouth Anglesea Building [2TZ9VU]
- University of Portsmouth, University of Portsmouth Anglesea Data Centre [YD7W17]
- University of Portsmouth, University of

The bottom navigation bar has three icons: 'DMS', 'Messages', and 'Settings'.

For more information or for help using the service, contact Laura Sayers, Estates and Campus Services.

Building codes for DMS

To connect to any of these buildings, simply send a text message with the relevant location code to the DMS number 07480 486966

Building	Time	Building	Time
Anglesea	2TZ9VU	Milldam LCLDLE	ZASLQT
Bateson Hall	GEP1KA	Park Building	K173TL
Buckingham	67RENV	Port Royal Street	WK2WWQ
Burnaby Building	2MBPMD	Portland Building	CP43SW
Burnaby Terrace	W6BB5J	Ravelin Sports	HL64W9
Burrell House	LAU5QM	Rees Hall	MPURRH
Dennis Sciama	WYNPP7	Richmond Building	6QXFGN
Dental / WB	DAH29U	Rosalind Franklin (GF)	3PZD21
Eldon Building	FSY6YG	Spinnaker Building	1FBXTG
Halpern House	6C7956	St Andrews Court 1-7	B4FBHJ
Harry Law Hall	J399F2	St Andrews Court Main	4GP2K9
Hampshire Terrace	39QWUX	St George's building	5Y7M4A
King Henry	84SX15	St Michaels (Old/New)	JJFDVG
Langstone Centre	KHXBQN	St Pauls Annexe	YCSQ83
Langstone Sports	9HR4ZV	St Pauls Chaplaincy	55B4UW
Liongate Building	89C8W5	Student Centre/Gun House	42DCSG
IMS A	X4PSTQ	University House	AMD3UK
IMS B	68Z5YY	University Learning Centre	C9C142
IMS C	KFCBE2	University Library	7FNCGP
IMS D	TXLUHD	Victoria House	GPJCQ8
Mercantile House	H4RXHP	White Swan Building	Q33654
Milldam LA/LF	AX9DJU	Wiltshire Building	DTGWYC
Milldam LB	5YKJSP		

*For Anglesea Data centre, please contact Laura.sayers@port.ac.uk.